

COMPACT, SIMULTANEOUS 5-AXIS MACHINING CENTER FOR HIGH-SPEED MACHINING

DVF

5000





DVF 5000

The newDN Solutions DVF 5000 5 axis machining center provides world-class productivity and reliability for simultaneous 5 axis machining operations. Its stable structure and compact footprint is ideal for the production of small to medium size workpieces with complex shapes. The DVF 5000 also features an eco-friendly all-grease lubrication system.





DN Solutions DVF 5-axis models, with their rigid travelling column design and fully integrated tables, are available in a range of sizes. They are ideal for machining everything from small high-precision medical parts through to large aerospace jet engine components. DVF machines are the ultimate simultaneous 5-axis machining centres.



HIGH SPEED, HIGH-PRODUCTIVITY SIMULTANEOUS 5-AXIS MACHINE

- 12000 / 15000 / 18000 r/min high speed spindle
- Ø500 mm (19.7 inch) rotary tilting table (option: Ø630mm (Ø24.8 inch))
- Max. workpiece weight 400kg (881.8 lb)

USER-FRIENDLY MACHINE

- Compact footprint
- Grease lubrication system
- Easy operator access to machine
- Compact automation system (AWC)

HIGH PRECISION FUNCTION

- Integrated thermal compensation systems for spindle and structure
- Spindle cooling provided as standard

BASIC STRUCTURE

Providing stable machining performance with a high-speed, direct-coupled or a built-in spindle.

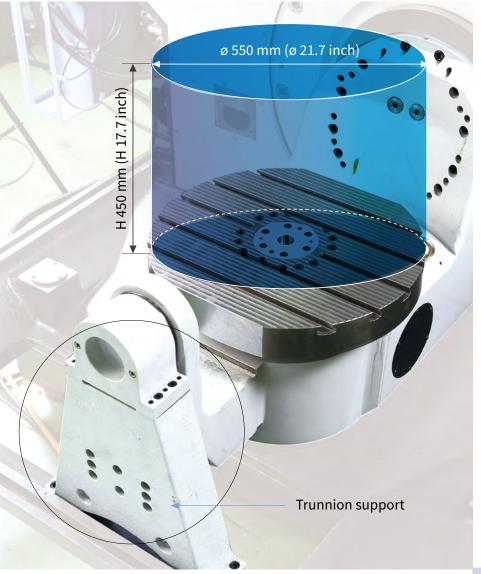


Table size

Ø500 x 450 mm Ø19.7 inch x 17.7 inch

Ø630 x 450 mm Ø24.8 inch x 17.7 inch

Maximum workpiece size

Ø550 x H 450 mm Ø21.7 inch x 17.7 inch

Maximum workpiece weight

400 kg (with trunnion support) 881.8 lbs

Description		Unit	DVF 5000
	X-axis	mm (inch)	625 (24.6)
Travel distance	Y-axis	mm (inch)	450 (17.7)
	Z-axis	mm (inch)	400 (15.7)
	X-axis	m/min (ipm)	40 (1574.8)
Rapid traverse rate	Y-axis	m/min (ipm)	40 (1574.8)
	Z-axis	m/min (ipm)	40 (1574.8)



SPINDLE SPECIFICATIONS

Providing stable machining performance with a high-speed, direct-coupled or a built-in spindle.



Maximum speed

12000 r/min **15000** r/min **18000** r/min **18000** r/min **18000** r/min **18000** r/min **18000** r/min

Maximum power

FANUC: **18.5** kW

24.8 hp

22 kW option

29.5 hp

HEIDENHAIN: 17 kW

22.8 hp

30 kW option

40.2 hp

SIEMENS: **16.5** kW

22.1 hp

30 kW option

40.2 hp

- Oil cooling spindle thermal compensation as standard
- Tool clamp confirmation sensor
- FANUC, HEIDENHAIN, SIEMENS controls

CUTTING PERFORMANCE

From high-speed machining to heavy duty cutting - diverse machining operations for a wide range of complex components are all possible.

Machining performance

Max. chip throughput

Item	Material (SM45C)	Condition	
Machining removal rate	599 cm³/min		
eedrate	4680 mm/min	Ø80mm (3.15 in.) Face Mill (6Z)	
lepth of cut	2 mm		
em	Material (AL6061)	Condition	
	Material (AL6061) 1814 cm³/min	Condition	
em achining removal rate eedrate		Ø80mm (3.15 in.) Face Mill (6Z)	

^{*} The results presented are provided as examples only. Different cutting and environmental conditions may well deliver different results.

Machining examples

Item	Door Handle (Aerospace)
Material Aluminum	
Cycle time	3 hour 30 min
Tool	Ø12 x R2 Endmill
Spindle speed	8000 r/min
Feed rate	1800 mm/min (70.9 ipm)

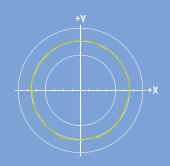


Ball bar measurement test

Roundness 3.8 µm

4000 mm/min 157.5 ipm

Higher roundness accuracy is realized by the advanced machine





MAGAZINE SPECIFICATIONS

Servo tool magazine delivers high productivity and reliability.





Tool type

ISO #40

Tool capacity

30, 40 tools chain type **60, 120** tools

Maximum tool diameter

continuous **75** mm 3.0 inch w/o adjacent tools **125** mm 4.9 inch

Maximum tool length

300 mm 11.8 inch

Maximum tool weight

8 kg 17.6 lbs

Tool-to-tool

1.3 second

ATC MAGAZINE PANEL

More than 60 tools

- · Touch panel 7" (FANUC, HEIDENHAIN)
- · Touch panel 8.4" (SIEMENS)
- Touch panel 10.2"
 (FANUC, HEIDENHAIN)
 option



COVER ALL POSSIBILITIES

With cutting-edge technology and an automation-ready framework, this machine elevates your 5-axis capability.







STANDARD | OPTIONAL SPECIFICATIONS

A range of options is available to suit individual requirements.

Description	Features		DVF 5000
	12000 r/min		•
pindle	15000 r/min		0
	18000 r/min		0
Mi	Tool store on one of the	30 ea	•
Magazine	Tool storage capacity	40 / 60 / 120 ea	0
	BIG PLUS BT40		•
Tool shank type	CAT40 / DIN / HSK A63		0
	FLOOD & FLUSHING	2.5kW_0.2MPA_325L/min	•
		None	•
	T00	4.0 KW_2.0 MPA_CYCLONE FILTER	0
	TSC	3.7 KW_3.0 MPA_CYCLONE FILTER	0
Coolant		7.5 KW_7.0 MPA_CYCLONE FILTER	0
		None	•
	OIL SKIMMER	BELT TYPE	0
	Coolant level switch: Sensing level - Lo	ow / High	0
	-	CHIP PAN	•
	Chip conveyor	HINGED/SCRAPER type_LEFT SIDE	0
		DRUM type_LEFT SIDE	0
Chip disposal	Chip bucket	Forklift type(300L)	0
	Air gun		0
	Coolant gun		0
Precision machining options	Linear scale	X / Y / Z axis	0
	IKC(Intelligent Kinematic Compensation)	IKC READY_S/W only	•
		IKC READY_S/W + (RMI-Q)	0
		TS27R(Renishaw, touch type)	0
		RTS(Renishaw, touch type)	0
	Automatic tool measurement	ZX SPEED(Blum, touch type)	0
Measurement		TT160(Heidenhain, touch type)	0
		NC4S(Renishaw, Laser type)	0
		SINGLE NT(Blum, Laser type)	0
		RMP60(Renishaw)	0
	Automatic workpiece measurement	TS460(Heidenhain)	0
	, acomatic trompress measurement	TC-60(Blum)	0
	AWC(Automatic Workpiece Changer)	4/6/8/12 pallets	0
	Multi-AWC	24/28/32/40 pallets	0
utomation		Front, with safety edge	0
	AUTO DOOR	Right side, with safety edge	0
	7.010 DOOR	Roof_ Auto door	0
	LED Work light		•
Others	3 Color signal tower	•	
	Tool load monitoring		•
,	EZ Guide i		
	Automatic power off		•
Customized	Rotary joint for table	Fixture line thru rotary table center (Max.HYD 4port & PNE 2port)	0
special option	Paper filter with TSC 20 / 30 / 70 BAR		0

^{*} Please contact DN Solutions for detailed specification information.

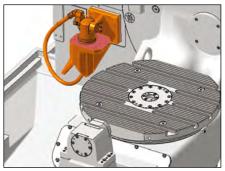
[●] Standard ○ Optional X Not applicable

 $[\]hbox{*When using a semi-synthetic type or synthetic type, contact our sales representative or service center in advance.}$

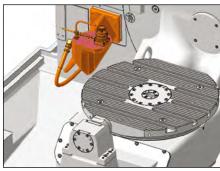
PERIPHERAL EQUIPMENT

Automatic tool measurement

When using Tool Length Measurement, contactDN Solutions for detailed capacity diagrams

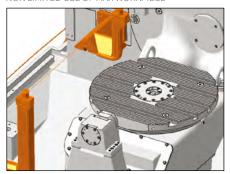


Heidenhain (TT160)

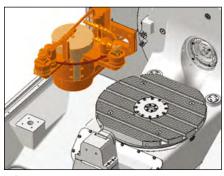


Blum (ZX Speed)

NON LIMITED USE OF MAX WORKPIECE



Head separated type Renishaw NC4S · Blum MICRO SINGLE NT



Swing type Renishaw(TS27R, RTS) · Heidenhain (TT160) · Blum (ZX Speed)

Tool length measuring

Ø550 x 240 mm (Fixed touch type)

ø21.7 inch x 9.4 inch

Ø550 x 450 mm

(Laser type / Rotating touch type) ø21.7 inch x 17.7 inch

Intelligent kinematic compensation for 5-axis machining

For high-accuracy 5-axis machining, the Intelligent Kinematic Compensation function is recommended. This function minimizes errors in complex 5-axis machining applications by maintaining the tool point in the correct position relative to the workpiece.

In order to use this function, the following optional items are required:



FANUC NC: IKC



HEIDENHAIN NC; IKC

RENISHAW

TS27R, RTS

Touch type

HEIDENHAIN

TT160

BLUM 7X SPFFD

Laser type

RENISHAW

NC4S

BLUM MICRO SINGLE NT





DATUM BALL

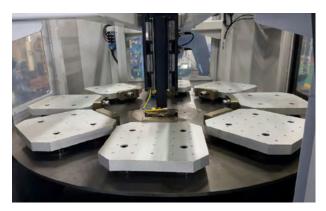


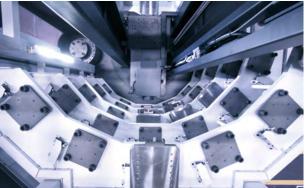
AUTO TOOL MEASUREMENT MASTER TOOL



AWC, Multi-AWC

A compact loading/unloading automation capable of mounting up to 40 workpieces.







AWC option

A compact automation system providing fast, reliable and high productivity workpiece change capabilities.

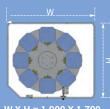


Multi-AWC option

Automation solution capable of mounting up to 40 workpieces.

Description	Pallet size	No. of pallets	Max. workpiece dia. x height	Max. workpiece weight
	250x250 mm (9.8x9.8 inch)	12ea	Ф300x350 mm (11.8x13.8 inch)	130 kg (286.6 lb)
ANAC	350x350 mm (13.8x13.8 inch)	8ea	Ф400x350 mm (15.7x13.8 inch)	250 kg (551.1 lb)
AWC	400x400mm (15.7x15.7 inch)	6ea	Ф450x350 mm (17.7x13.8 inch)	250 kg (551.1 lb)
	500x500mm (19.7x19.7 inch)	4ea	Ф550x350 mm (21.7x13.8 inch)	250 kg (551.1 lb)
	250x250mm (9.8x9.8 inch)	40ea (10x4-tier)	Ф300x350 mm (11.8x13.8 inch)	65kg, 130kg ^{optio} (143.3, 286.6 lb)
Multi-	350x350mm (13.8x13.8 inch)	32ea (8x4-tier)	Ф400x350 mm (15.7x13.8 inch)	250 kg (551.1 lb)
AWC	400x400mm (15.7x15.7 inch)	6ea	Ф450x350 mm (17.7x13.8 inch)	250 kg (551.1 lb)
	500x500mm (19.7x19.7 inch)	24ea	Ф550x350 mm (21.7x13.8 inch)	250 kg (551.1 lb)

Pallet storage-table configuration



W X H = 1,900 X 1,700 (74.8 X 66.9)



250X250 (9.8 X 9.8) 12EA



350 X 350 (13.8 X 13.8) 8EA



400 X 400 (15.7 X 15.7) 6EA

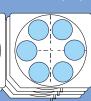


500X500 (19.7 X 19.7) 4EA



250X250 (9.8 X 9.8) 40EA

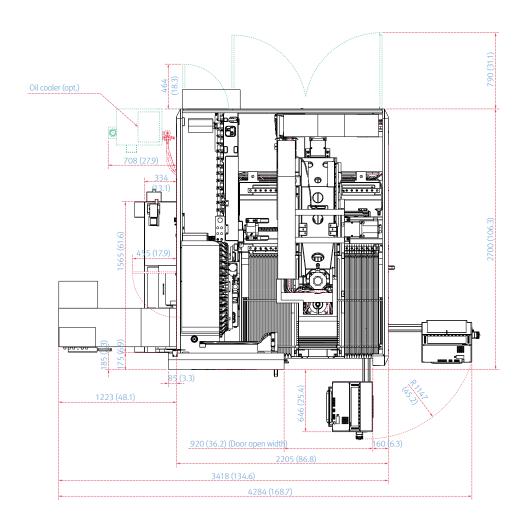
350 X 350 (13.8 X 13.8) 32EA



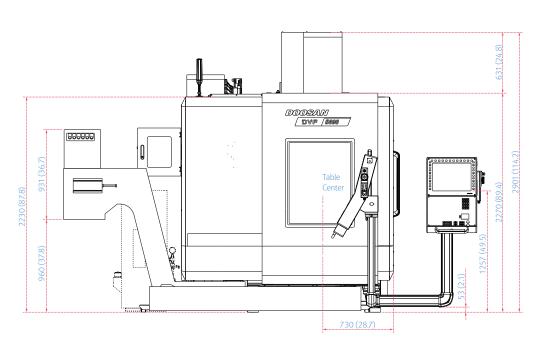
400X400 28EA (15.7 X 15.7) 500X500 24EA (19.7 X 19.7)

AWC DIMENSIONS

Units : mm (inch)



TOP



FANUC 31i PLUS

Fanuc 31i Plus maximizes customer productivity and convenience.

15" Touch screen + New OP

DN Solutions Fanuc 31iB/B5 Plus' operation panel enhances operating convenience by incorporating common-design buttons and layout. It features a Qwerty keyboard for fast and easy data input and operation.

Fanuc 31i Plus

USB and **PCMCIA** card **QWERTY** keyboard

- EZ-Guide i standard
 Ergonimic operator panel
 4MB Memory
 Hot keys
 Enhance AICC BLOCK



iHMI touchscreen

iHMI provides an intuitive interface that uses a touchscreen for quick and easy operation.

Range of applications

Providing various applications related to planning, machining, improvement and utility, for customer convenience.



NUMERIC CONTROL SPECIFICATIONS

FANUC

	lkana	Cuanifications	F31iB5 Plus	
	Item	Specifications	DVF Series	
	Controlled axes		5 (X,Y,Z,C,A) (X,Y,Z,C,B)	
Controlled axis	Simultaneously controlled axes		5 axis	
	Additional controlled axis	Add 1 Axis (5th Axis)	•	
	data server		0	
Data input/output	Memory card input/output		•	
	USB memory input/output		•	
	Embedded Ethernet		•	
Interface function	Fast Ethernet		0	
	Enhanced embedded ethernet function		•	
Onovation	DNC operation	Included in RS232C interface.	•	
Operation	DNC operation with memory card		•	
	Workpiece coordinate system	G52 - G59	•	
Dua i.a.at	Addition of workpiece coordinate system	G54.1 P1 X 48 (48 pairs)	•	
Program input	Tool number command		T4 digits	
	Tilted working plane indexing command	G68.2 TWP	•	
Feed function	AI contour control II	G5.1 Q_, 1000 Blocks	•	
	High smooth TCP		•	
Operation Guidance	EZ Guide i		•	
Function	EZ Operation package		•	
Setting and display	CNC screen dual display function		•	
Network	FANUC MTConnect		•	
network	FANUC OPC UA		•	
	Display unit	15" color LCD with Touch Panel	•	
		10240M(4MB)_1000 programs	•	
	Part program storage size & number of registerable	20480M(8MB)_1000 programs	0	
Others		2560M(1MB)_2000 programs	0	
	programs	5120M(2MB)_4000 programs	0	
		10240M(4MB)_4000 programs	0	
		20480M(8MB)_4000 programs	0	

EZ WORK

The software developed by DN Solutions's own technology provides numerous functions designed for convenient operation.

EZ work

The EZ work package delivers speed and efficiency. This menu-driven innovation not only helps customers reduce setup times, but also simplifies common tasks and procedures, reducing the potential for errors. EZ work reduces operating time, protects machinery, enhances quality and speeds up maintenance interventions.



Thermal Compensation

A function to maintain high-precision machining quality by analyzing and correcting the amount of thermal displacement of a structure through a temperature sensor



Operation Rate

Machine operation history management function by date based on load



M/G-Code List

Functional description of M code and G code



Adaptive Feed Control

Function to control feedrate so that the cutting can be carried out at a constant load



Tool Management

Function to manage tool information [Tool information / Tool No. / Tool condition (normal, large diameter, worn / damaged, used for the rst time, manual) / Tool name]



IKC (DCP-I)

The function to compensate the position of the workpiece and the tool tip to be constant regardless of the rotation of the rotating shaft error



Spindle Warm Up

A function that assists spindle warm-up for spindle life when the spindle has not been used for a certain period of time



ATC Recovery

Function to view detailed info with recommended actions and to perform step-by-step operation manually (when an alarm is triggered during an ATC operation)



Addition of Optional Block Skip

In addition to the OPTIONAL BLOCK SKIP of the operation panel, the function to skip a specific block selected in the machining program

CONVENIENT OPERATION

Heidenhain TNC640

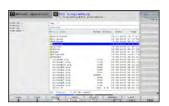
Superior hardware specifications

The TNC 640 features optimized motion control, short block processing times and special control strategies. Together with its uniform digital design and its integrated digital drive control (including inverters), it enables you to achieve high machining speeds and the best possible contour accuracy.

- 15.6" display
- 21GB Storage memor
- 1024 look ahead blocks
- High user convenience with folder structure data management



Conversational convenient function



Data are controlled in the folder structure; convenient communication via USB devices



KinematicOpt & KinematicComp option (Touch probe cycle for automatic measurement)



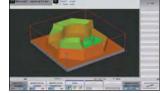
Collision protection system



Adaptive feed control option



Various built-in pattern cycles for a wider scope of application (Software standard)



Graphic simulation

NUMERIC CONTROL SPECIFICATIONS



	la	Cuarifications	TNC640
Item		Specifications	DVF Series
Controlled axis	Controlled axis		5 (X,Y,Z,C,A) (X,Y,Z,C,B)
	Simultaneously controlled axis		5 axis
Data input/output	USB memory input/output		•
Interface function	Embedded ethernet		•
Feed function	Look-ahead	5000 blocks	•
Axis compensation	KinematicsOpt	Automatic measurement and optimization of machine kinematics	•
Collision monitoring	Dynamic collision monitoring (DCM)		0
Network	MTConnect		•
Others		15" color LCD	•
	Display unit	15" color LCD with touch panel	0
	Part program storage size & number of registerable programs	21 GB	•

● Standard ○ Optional X Not Available ② Available

CONVENIENT OPERATION

Siemens 840D

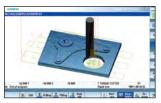
15.6" screen + new operation panel

The newly-designed operation panel improves the customer convenience by incorporating and using common-design buttons and layouts, and includes the familiar QWERTY keyboard for fast and easy operation.

- 15.6" display
- 10MB high canacity user memory
- USB & ethernet (standard)
- OWERTY keyboard (standard
- High-speed calculation and simulation can be fulfilled by improved processor functionality



Conversational convenient function



Simulation and machining contour monitoring



Smart function





Side screen widget



5-axis kinematic measuring cycles



3D collision avoidance and collision avoidance ECO



Shop mill part programming

NUMERIC CONTROL SPECIFICATIONS

SIEMENS

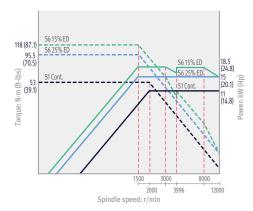
	Item	Specifications	S840Dsl DVF 5000
Controlled axis	Controlled axes	5 axes	•
Controlled axis	Simultaneously controlled axes	5 axes	•
Data innut/autnut	Memory card input/output	(Local drive)	•
Data input/output	USB memory input/output		•
Interface function	Ethernet	(X130)	•
Oneration	On network drive	(without EES option, Extcall)	•
Operation	On USB storage medium, e.g. memory stick	(without EES option, Extcall)	•
Dun ava va in vast	Workpiece coordinate system	G54 - G57	•
Program input	Addition of workpiece coordinate system	G505 - G599	•
	Advanced surface		•
Interpolation & feed function	Top surface		0
	Look ahead number of block	S/W version 4.8	1000
	3D simulation, finished part		•
Dua augustia a 8 a ditira a frontia a	Simultaneous recording		•
Programming & editing function	Measure kinematics		•
	DXF Reader for PC integrated in SINUMERIK Operate		0
O.,	ShopMill		•
Operation guidance function	EZ Work		•
Setting and display	Operation via a VNC viewer		•
	MTConnect		•
Network	OPCUA		0
	15.6" color display with touch screen		•
	19" color display without touch screen		0
Etc. function	21.5" color display with touch screen		0
	CNC user memory	10 MB	•
	Expansion by increments	2 ~ 12 MB	0
	Collision avoidance		0
	Collision avoidance ECO (machine, working area)		•

POWER | TORQUE

FANUC

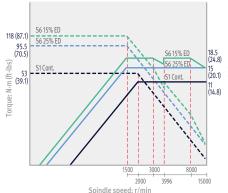
12000r/min Direct

Power 18.5/11 kW (24.8/14.8 Hp) Torque 118 N·m (87.1 ft-lbs)



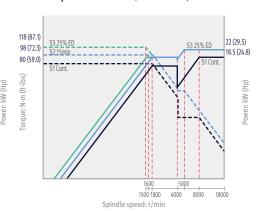
15000r/min Direct option Power 18.5 kW (24.8 Hp)

Torque 118 N·m (87.1 ft-lbs)



18000r/min Built-in option

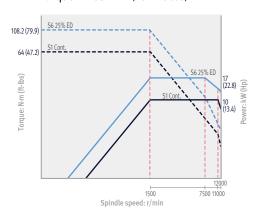
Power 22/18.5 kW (29.5/24.8 Hp) Torque 118 N·m (87.1 ft-lbs)



HEIDENHAIN

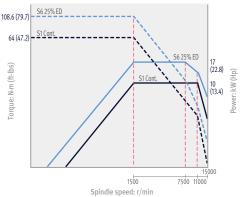
12000r/min Direct

Power 17/10 kW (22.8/13.4 Hp) Torque 108 N·m (79.7 ft-lbs)



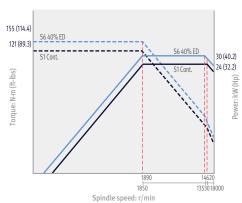
15000r/min Direct option

Power 17/10 kW (22.8/13.4 Hp) Torque 108 N·m (79.7 ft-lbs)



18000r/min Built-in option

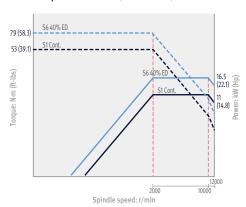
Power 30/24 kW (40.2/32.2 Hp) Torque 155 N·m (114.4 ft-lbs)



SIEMENS

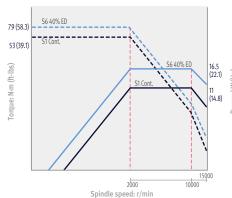
12000r/min Direct

Power 16.5/11 kW (22.1/14.8 Hp) Torque 79 N·m (58.3 ft-lbs)



15000r/min Direct option

Power 16.5/11 kW (22.1/14.8 Hp) Torque 79 N·m (58.3 ft-lbs)

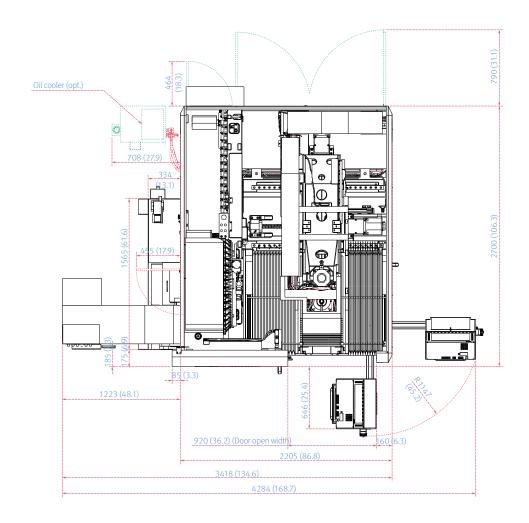


18000r/min Built-in option

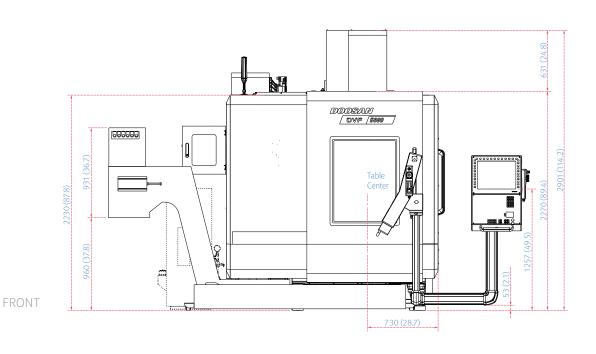
Power 30/24 kW (40.2/32.2 Hp) Torque 155 N·m (114.4 ft-lbs)

DIMENSIONS

Units : mm (inch)

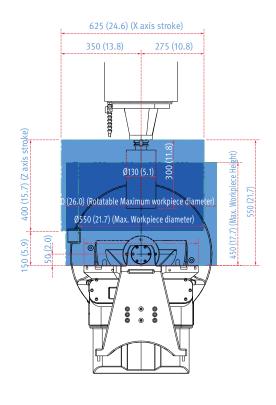


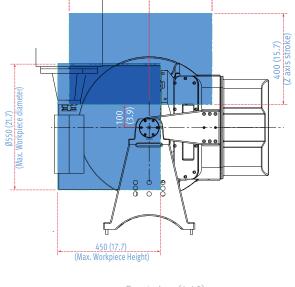
TOP



INTERFERENCE

Units : mm (inch)



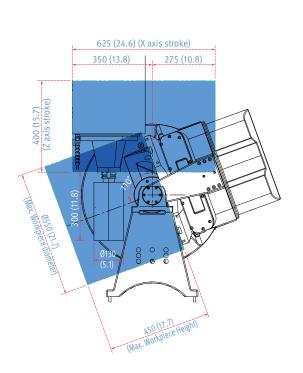


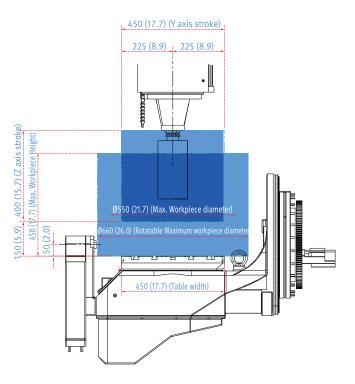
625 (24.6) (X axis stroke)

275 (10.8)

Front view (1:10)

Front view (1:10)





Front view (1:10)

Right view (1:10)

MACHINE SPECIFICATIONS

Description		Unit	DVF 5000	
Travels		X axis	mm (inch)	625 (24.6)
		Y axis	mm (inch)	450 (17.7)
	Travel distance	Z axis	mm (inch)	400 (15.7)
		B axis	deg	-30 ~ +110
		C axis	deg	360
Table	Table size		mm (inch)	ø 500 x 450 {ø 630 x 450}* (ø 19.7 x 17.7 {ø 24.8 x 17.7})
	Max. workpiece size		mm (inch)	ø 550 x h 450 (ø 21.7 x h 17.7)
	Table loading capacity		kg (lb)	400 (881.8)
Spindle	Max. spindle speed		r/min	12000 {15000, 18000}*
	Max. spindle power (S6	Max. spindle power (S6/Cont.)		Fanuc: 18.5 {22}*(24.8 {29.5}) H/H: 17 {30}*(22.8 {40.2}), Siemens: 16.5 {30}*(22.1 {40.2})
	Max. spindle torque	Max. spindle torque		Fanuc: 118 {118}*(87.1 {87.1}) H/H: 108 {155}*(79.7 {114.4}), Siemens: 79{155}*(105.9{114.4})
Feedrate		X axis	m/min (ipm)	40 (1574.8)
		Y axis	m/min (ipm)	40 (1574.8)
	Rapid traverse rate	Z axis	m/min (ipm)	40 (1574.8)
		B axis	r/min	20
		C axis	r/min	20
Automatic tool	Type of tool shank	Tool shank	-	ISO #40
changer	Tool storage capa.		ea	30 {40, 60, 120}*
	Max. tool diameter	Continous	mm (inch)	75 (3.0)
	max. tool diameter	Without adjacent tools	mm (inch)	125 (4.9)
	Max. tool length		mm (inch)	300 (11.8)
	Max. tool weight	Max. tool weight		8 (17.6)
	Tool change (Tool-to-To	Tool change (Tool-to-Tool)		1.3
Tank capacity	Coolant tank capacity		L (gal)	410 (108.3)
Machine dimensions	Height		mm (inch)	2890 (113.8)
	Length	Length		2205 (86.8)
	Width		mm (inch)	2700 (106.3)
	Weight		kg (lb)	7500 (16534.4)
Control	NC system		-	F31iB5 Plus / HEIDENHAIN TNC640 / SIEMENS S840D, Sinumerik One

WHY 5-AXIS MACHINING?

Single setup efficiency

5-axis machining allows you to approach the workpiece from all angles, with complete access to five sides of the part in a single setup. This reduces the overall number of part setups compared to traditional machining, which minimizes machine downtime and maximizes chip making time.



Improved part accuracy

When making parts with multi-sided features using traditional 3-axis machining, multiple part setups are required. This means new inaccuracies can arise each time the workpiece is repositioned. 5-axis machining eliminates stacked tolerances and improves overall part dimensional accuracy.

Extended machine shop capability

DN Solutions 5-axis machines open up new doors for your machine shop. The increased efficiency will make you instantly more competitive, and full 5-axis machining capabilities give you the opportunity to quote on jobs that previously weren't possible. So, what are you going to make today?



"Compared with similar machines from Japan or Europe, DN Solutions has the same level of precision and quality at a better value for money."

"Our DN Solutions 5-axis is making complex, high precision parts for aerospace and defense. Cycle times have been reduced dramatically."

- Aerotech Precision Manufacturing, Great Britain

WHY DN SOLUTIONS

The DN Solutions promise, MACHINE GREATNESS, has two important meanings. The first is simple: DN Solutions makes great machines. The second is a challenge to our end-users. With a product line that is this comprehensive, accurate and reliable, we equip our customers to machine greatness. The big question: *Why should you choose DN Solutions over other options?*

Here's why…



WHAT YOU MAKE AND HOW YOU MAKE IT MATTERS—SO MAKE IT GREAT WITH DN SOLUTIONS.

UNBEATABLE MACHINES

You won't find a more comprehensive range or a better combination of value, performance and reliability anywhere else.

ROBUST PRODUCT LINE

We offer an impressive range of machine models and hundreds of configurations. Whatever your machining needs and requirements, there's a DN Solutions for you.

READILY AVAILABLE - ANYWHERE IN THE WORLD

Machining centres (including 5-axis machines), lathes, multi-tasking turning centres and mill-turn machines, and horizontal borers with best-in-class specifications are all available…ready to install.

EXPERT SERVICE

Our dedicated, experienced and knowledgeable team is totally committed to improving your productivity, growth and success.

CUSTOMER SUPPORT AND SERVICES

We're there for you whenever you need us.

We help our customers operate at maximum efficiency by providing them with a range of tried, tested and trusted services - from pre-sales consultancy to post-sales support.



FIELD SERVICES

- On-site service
- · Machine installation and testing
- Scheduled preventive maintenance
- Machine repair service

PARTS SUPPLY

- Supplying a wide range of original DN Solutions spare parts
- Parts repair service



TRAINING

- Programming, machine setup and operation
- Electrical and mechanical maintenance
- Applications engineering

TECHNICAL SUPPORT

- Supports machining methods and technology
- Responds to technical queries
- Provides technical consultancy

RESPONDING TO CUSTOMERS ANYTIME, ANYWHERE

DN Solutions Global Network

DN Solutions provides systems-based professional support services, before and after the machine tool sale, by responding quickly and efficiently to customers. By supplying spare parts, product training, field service and technical support, we provide the expert care, attention and assistance our customers expect from a market leader.



Global sales and service support network

6	Corporations	
155	Dealer networks	
51	Technical centers Technical Center, Sales Support, Service Support, Parts Support	
204	Service posts	
3	Factories	









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^{*} Specifications and information contained within this catalogue may be changed without prior notice.

